

# HP 940 - Use of refilled cartridges

Dear Customer

Thank you for purchasing a Cartridge World product

Once you've replaced your cartridges with a set of refilled cartridges, the ink levels cannot be read by the printer. In the HP solution Center status window, the refilled cartridges ink levels will be displayed with a question mark. If a red cross appears, your cartridge is empty and needs to be refilled (usually the printer stops and the message "Cannot print" appears on the screen).

## Note: No buttons will need to be pushed

If an exclamation mark is displayed, your cartridge is almost empty and will need to be refilled very soon. (This appears only if the cartridge has never been refilled before).



Because the ink levels are not displayed with refilled cartridges, check the ink left in your cartridges regularly and change your cartridge when the print quality drops.

Cartridge World recommends you to have another set ready in case in you need to replace one of the cartridges.



## Cartridge World®

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 REFILL - NOT LANDFILL®